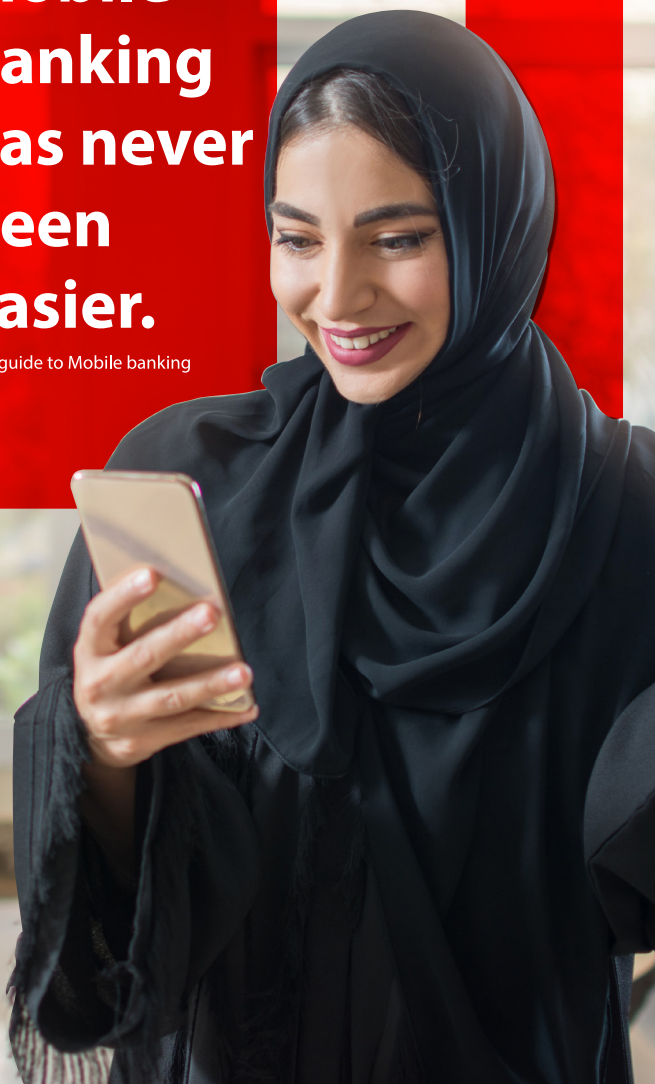


Mobile banking has never been easier.

Your guide to Mobile banking

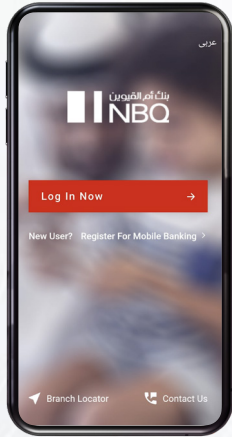


 **600 56 56 56**
www.NBQ.ae

How to Register on NBQ Mobile Banking App

Step 1

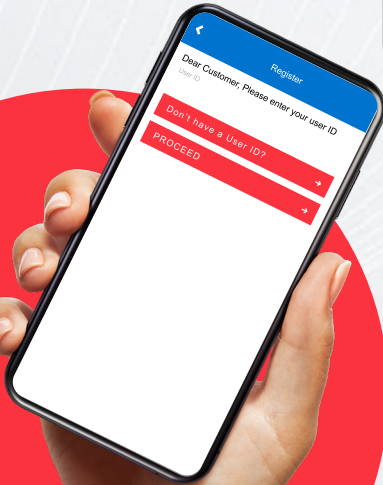
Download the App from Play Store or App store in your mobile phone. Open the app and click on the **"Register for Mobile Banking"**.



Step 2

If you already have an existing User ID click **"PROCEED"**

To create a new User ID, click on **"Don't have a User ID?"**



For **"Don't have a User ID?"**

REGISTER ONLINE →

Step 3

Screen will appear on your mobile to make registration online.

Click on **"REGISTER ONLINE"**

Step 4

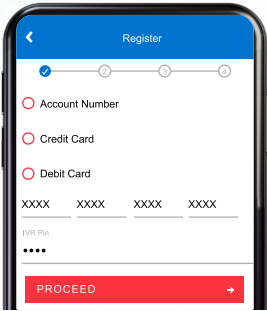
Registration for Mobile Banking

For Registration purpose you must have the following details for validation:

- Account Number (or)
- Debit Card Number (or)
- Credit Card Number

And IVR PIN number *(TPIN – Telephone PIN) (Mandatory)

*If you do not have your IVR PIN (TPIN) number then kindly contact our Call center at 600-565656.



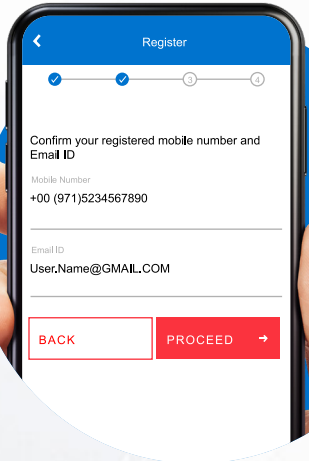
Select your Card Type and enter the card details, Input the pin. click on **"PROCEED"**

Step 5

Verification Process of Mobile Banking

System will fetch your registered mobile number and email ID, for your confirmation.

- Verify the details and click on **"PROCEED"**.
- If the mobile number & email ID are incorrect or you would like to modify / update your information, you will have to visit any of our NBQ Branch to apply for changes.

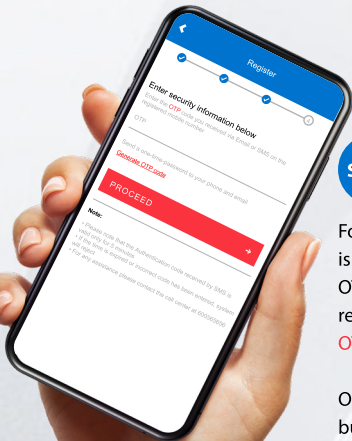


Once you verify the details, OTP (One time Password) will be delivered to the mobile number and email address registered with us.

Step 6

For Example: Your One Time Password (OTP) is 12345. Please enter 12345 in the field Enter OTP. If you did not receive OTP, you shall regenerate the OTP by clicking on **"Generate OTP code"**

Once OTP is entered, click on **"PROCEED"** button.

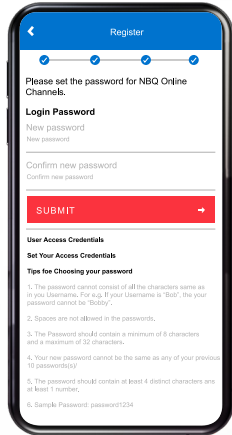


Step 7

The adjacent screen will be displayed to set the password. You will be prompted to re-confirm the Login Password and click on **"SUBMIT"** button.

Note:

Please read the instruction carefully before choosing your password.



The image shows a smartphone screen with a blue header labeled "Register". Below the header is a progress bar with four checkmarks. The main content area is titled "Please set the password for NBQ Online Channels." and contains a "Login Password" section with two input fields: "New password" and "Confirm new password". A red "SUBMIT" button with a right-pointing arrow is located below the input fields. At the bottom, there is a section titled "User Access Credentials" with a sub-heading "Set Your Access Credentials" and a "Tips for Choosing your password" section. The tips are:

1. The password cannot consist of all the characters same as in your Username. For e.g. If your Username is "Bob", the your password cannot be "Bobby".
2. Spaces are not allowed in the passwords.
3. The Password should contain a minimum of 8 characters and a maximum of 32 characters.
4. Your new password cannot be the same as any of your previous 10 passwords!
5. The password should contain at least 4 distinct characters and at least 1 number.
6. Sample Password: password1234

Confirmation



Welcome! Your User ID for all NBQ
Online Channel is
548796

Step 8

A confirmation screen will be displayed on your mobile with your new " User ID for NBQ Online Channel"

PROCEED →

Please click on **"PROCEED"** button

Step 9

A successful registration confirmation message will be displayed on your mobile screen.

LOGIN →

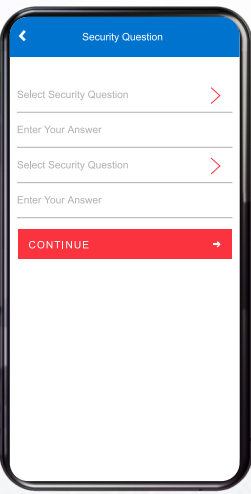
click on **"LOGIN"**



Step 10

Click on **"Login Page"** to login with your **New ID & Password** please read carefully the **Terms and Conditions** before accepting.

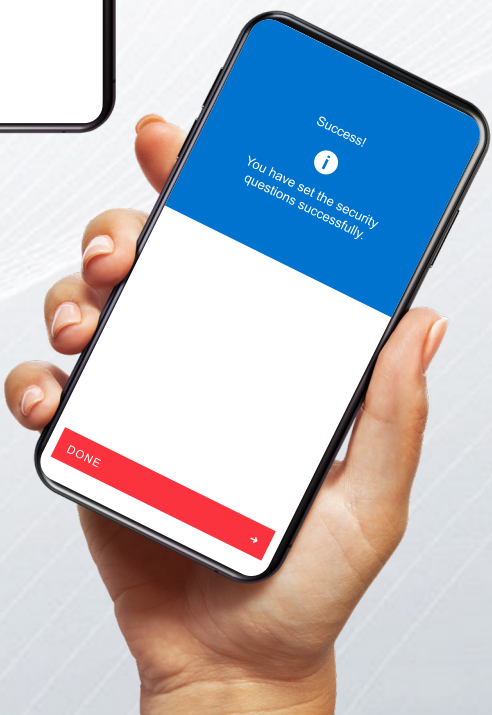
click on **"PROCEED"**



Step 11

Upon accepting the **Terms and Conditions**, you will be prompted to choose a **"Security Questions and Answers"**.

click on **"CONTINUE"** to proceed.



Do you want to register for Touch ID?

Step 12

PROCEED



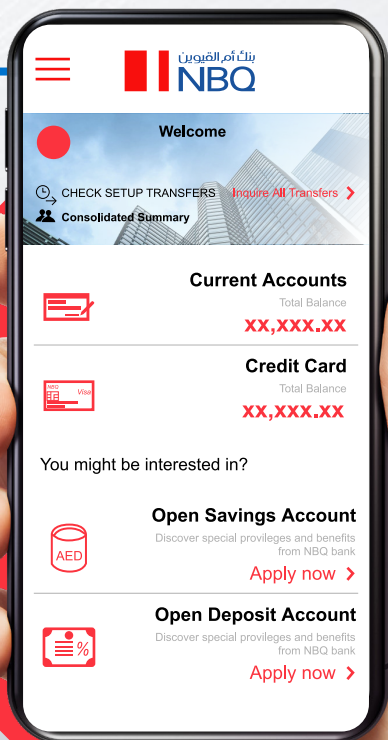
If your device has biometric authentication, you will be prompted to register Touch ID.

Login

Step 13

You can now Login and see your Dashboard.

Congratulations, your registration process is complete and you can now start enjoying NBQ mobile banking.



For any support, call 600 565656